

Public Workshop Project Ideas Summary – Region 8

Category 1: Coordinate and Consolidate Transportation Services and Resources					
Grid #	Notes #	Title of Project	Description of Project: Includes Community and population Served	Strategy Projects Fulfills	Project Implementation
1		<b>Volunteer Driver Training</b>	<i>Consistent Training across systems could help with coordination.</i>	<i>A-8: Coordinate Volunteer Driver Training</i>	<ul style="list-style-type: none"> <li>• Project champion(s)</li> <li>• Responsible for Implementation</li> <li>• Timing (yr1, 2-3 yrs, 4-5 yrs)</li> </ul>
2		<b>Agency Schedules Coordination</b>	<i>Better coordinated trips so clients have less wait times. (elderly)</i>	<i>A-10 Coordinate agency schedules</i>	<ul style="list-style-type: none"> <li>• Transit Scheduler and Facility transportation coordinator</li> <li>• Short Term (year 1)</li> </ul>
3		<b>Insurance policy modification</b> to enable rideshare implementation	<i>work with insurance agency to set up insurance policies so that it is easier to ride share - using a website (DT&amp;H)</i>	<i>A-7 consolidate business functions and A-10 coordinate agency schedules</i>	<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>
4		<b>Campaign to Educate:</b> <i>Create a state certificate program for drivers of passenger vehicles</i>	<i>State cert. program for all public transit drivers to complete before being eligible to drive specific class of transportation with sensitivity training, provide quarterly training in multiple regions, HIPAA, maintain certification through continued education. (all)</i>	<i>A-10 Coordinate Agency schedules; A-8 Coordinate volunteer Driver Training B2 Establish / Enhance Volunteer Driver programs (school bus driver wants to volunteer already has training by the state.)</i>	<ul style="list-style-type: none"> <li>• Transit</li> <li>• MnDOT</li> <li>• Medium term (2-3 years)</li> </ul>
5	3	<b>Across the Board Contract Rates</b>	Same contract rates from county to county. <b>Need an explanation here please..</b>	A9: Implement tool that support data management	<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>
6					<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>

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Category 2: Mobility Strategies					
Grid #	Notes #	Title of Project	Description of Project: Includes Community and population Served	Strategy Projects Fulfills	Project Implementation
10		<b>Increase Service Flexibility</b>	Provide clients an opportunity to be more flexible in appointments yet still able to be transported to / from appointments (elderly, outside of the city)	B1: Improve Service Convenience	<ul style="list-style-type: none"> <li>• Project champion(s)</li> <li>• Responsible for Implementation</li> <li>• Timing (yr1, 2-3 yrs, 4-5 yrs)</li> </ul> <ul style="list-style-type: none"> <li>• <i>Transit Coordinator</i></li> <li>•</li> <li>• <i>Short Term</i></li> </ul>
11	11	<b>Expand Service Area</b>	Expand service area and times of day to provide more flexibility and reduce wait time. (all, 9 county area)	B1: Improve service convenience	<ul style="list-style-type: none"> <li>• <i>WCA Transportation</i></li> <li>•</li> <li>•</li> </ul>
12		<b>Mobility Assistance:</b>	Train volunteers to help riders who are unable to use transit services without personal assistance	B3: Establish / enhance assisted transportation programs	<ul style="list-style-type: none"> <li>• <i>MnDOT</i></li> <li>• <i>MnDOT / Public Transit</i></li> <li>• <i>Medium term (years 2-3)</i></li> </ul>
13	5	<b>Accessible Vehicle Fleet</b>	Redefine needs for providers who use 5310 grants so they have enough grant dollars	B 6: Maintain / Expand Accessible Vehicle Fleet	<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>
14					<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>
15					

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Category 3: Communication, Training, and Organizational Support					
Grid #	Notes #	Title of Project	Description of Project: Includes Community and population Served	Strategy Projects Fulfills	Project Implementation
30	8	<b>Regional Transportation Coordination / Collaborative</b>	Reduce barriers to provide affordable transportation. Increase transportation access through available resources and funding opportunities. (SW Region)	C-5: Convene Regional Coordination Body	<ul style="list-style-type: none"> <li>• Project champion(s)</li> <li>• Responsible for Implementation</li> <li>• Timing (yr1, 2-3 yrs, 4-5 yrs)</li> </ul> <ul style="list-style-type: none"> <li>• <i>Public transit and DHS providers in Region</i></li> <li>• <i>Long term – meets regularly to discuss barriers</i></li> </ul>
31	4	<b>Regional Ride Coordination Council</b>	Convene transportation providers and human service agencies to discuss on-going coordination needs within region	C5: Convene Regional Coordination body	<ul style="list-style-type: none"> <li>• <i>DHS / MnDOT</i></li> <li>• <i>Family Service / Public Transit</i></li> <li>• <i>Short Term, continuing long term</i></li> </ul>
32	19	<b>Campaign to Educate:</b> Terminology	Education with different types of transportation options (ie door to door, curb to curb, etc). This could be part of outreach as well. Region	C6: Educate public of transportation options	<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>
33	19	<b>Campaign to Educate:</b> Transportation Brochure	Defining terminology - HIPAA cost – individual versus, wait times, website info address, phone #'S for information. Could be based on the existing Regional Brochure.	C-1: Centralize Information C-6: educate public of transportation options, C-7: educate regional professionals of transportation issues.	<ul style="list-style-type: none"> <li>• <i>MnDOT</i></li> <li>•</li> </ul>
34	20	<b>Technology &amp; Database</b>	Obtain Affordable technology / software that would schedule individuals and organization client rides and also communicate with other providers in system of shared software / network of sharing possibilities could also be broadcast. Alert system for communication. (all )	Communication, Training, and Organizational support: A5 - share resources, . A10 - coordinate agency schedules, A6 - coordinate dispatch, C1 - centralize information, C2 - mobility manager, C5 - regional coordination body.	<ul style="list-style-type: none"> <li>• MnDOT &amp; DHS or MnDACA? MSA</li> <li>•</li> <li>•</li> </ul>

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35	20	<b>Technology &amp; Database:</b> Rideshare Communication program	Create technology link, available to transit providers in the region. Allows information regarding accessibility and service coverage.	C-1 Centralize Information C5 Convene Regional Coordination Body <i>(A6 – Coordinate dispatch?)</i>	<ul style="list-style-type: none"> <li>MnDOT</li> <li></li> <li></li> </ul>
36	20	<b>Technology &amp; Database:</b> that incorporates a Web-based database	Establish a data base where all DHS funded trips are entered. This database would increase trip coordination, do agency scheduling (like an airline reservation). Would allow people who are requesting trips to see similar trips.	C-1 Centralize Information	<ul style="list-style-type: none"> <li></li> <li></li> <li></li> </ul>
37		<b>Rideshare Communication Program</b>	Create a technology link available to transit providers in the Region. This will allow the sharing of information regarding accessibility and service coverage.	A6 - coordinate dispatch, C1 - centralize information,	<ul style="list-style-type: none"> <li></li> <li></li> <li></li> </ul>
38	19	<b>Campaign to Educate:</b> Establish standards throughout the region to better serve our clients / residents	Training and supportive materials to Family Services so that coordination can occur when transporting an MA client and others with varying payment sources. (all) <i>(Varying interpretations exist as to DHS rules and regulations)</i>	C7: Educate regional professionals of transportation options	<ul style="list-style-type: none"> <li></li> <li></li> <li></li> </ul>
39	19	<b>Campaign to Educate:</b> DHS/MNDOT/ motor carrier/insurance training.	Clarification on terminology, rules, regulations, law requirements needs to be sent to every single transit provider so it is common knowledge about what is allowable and what is not.	C7: Educate regional professionals of transportation options	<ul style="list-style-type: none"> <li>MnDOT</li> <li>DHS / MnDOT / Motor Carrier / Insurance (DOC??)</li> <li>Short Term</li> </ul>

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40	19	<b>Campaign to Educate:</b> Travel Training	Encourage targeted populations to use transit services by teaching them how to ride the bus. (all ages and abilities, all communities / counties)	C4: Offer customer travel training.	<ul style="list-style-type: none"> <li>• <i>DHS / MnDOT</i></li> <li>• <i>MnDOT / Public Transit / Private organizations</i></li> <li>• <i>Short Term (1 year)</i></li> </ul>
41	19	<b>Campaign to Educate:</b> General	Clear up misconceptions, transparent to consumers, and may generate funds for transit systems through donations.	C6 Educate Public of Transportation options C7 Educate regional professionals of transportation options	<ul style="list-style-type: none"> <li>•</li> <li>•</li> <li>•</li> </ul>